



Advanced Medical Home Program Update

Practice Transformation Task
Force

October 3, 2017

Agenda

1. Recap: AMH Program Purpose and Goals
2. AMH Program Progress
3. Next Steps for SIM Practice Transformation Efforts

Purpose of the Advanced Medical Home Program

- Connecticut's SIM initiative emphasizes the importance of **investing in primary care transformation** in order to reduce health disparities, improve care experience, and to provide for a more whole-person centered and effective care process
- The Advanced Medical Home (AMH) Program is part of SIM's strategy to support primary care practices in achieving these goals by facilitating the advancement of primary care offices to achieve practice standards



CT AMH Program Standards and Incentives

Program standards :

- Based on **NCQA** 2014 or 2017 PCMH, plus additional CT-specific must pass elements and critical factors
- Include **Planetree** Bronze Recognition Standards

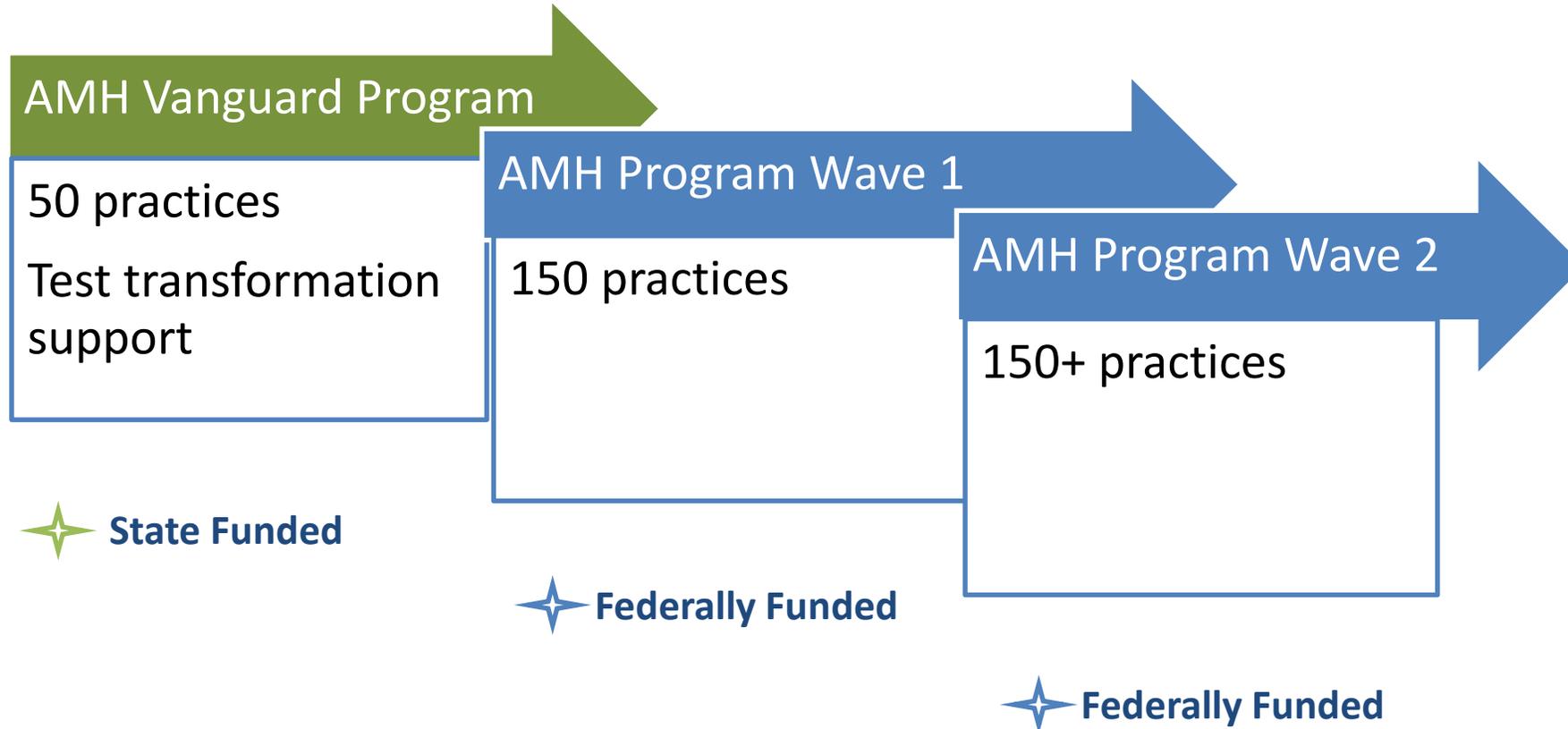
Incentives & Benefits:

- Free **technical assistance** from Qualidigm & Planetree
- Planetree fee waived
- Reduced fee for NCQA application
- Path into **Medicaid PCMH Program**-enhanced fees & quality payments
- Opportunity to participate in **PCMH+**

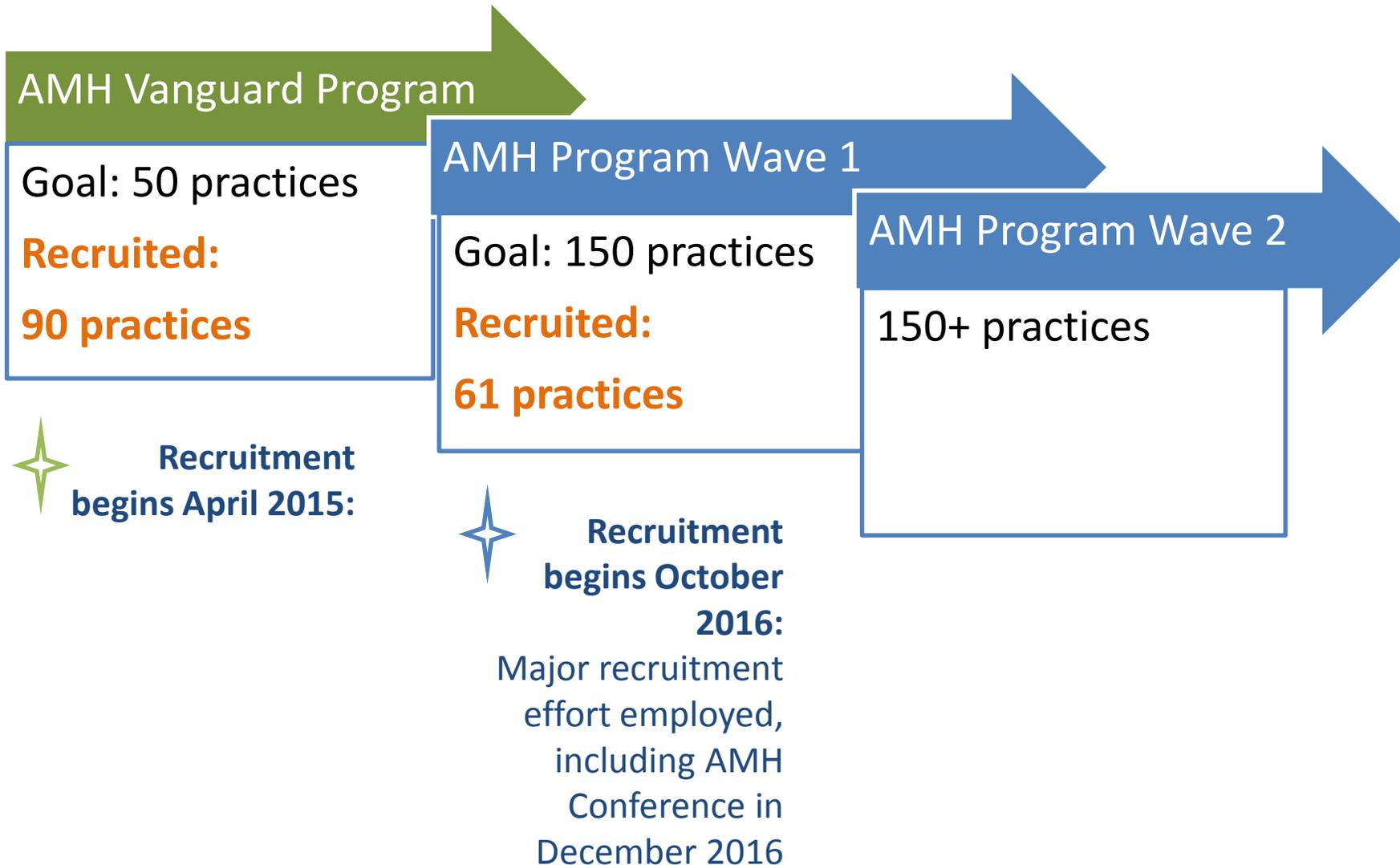
AMH Program Key Elements



AMH Program Recruitment Goals



Status Update- Recruitment



Status Update- Program Achievements to Date

- Total # of AMH offices: **151**
- Total submitted to NCQA: **133**
- Total # NCQA Level 3: **58**
- Total # NCQA Level 2: **5**
- Total awaiting NCQA recognition: **70**
- Pending 2017 NCQA recognition: **14**
- Did not submit: **4**

Status Update- Program Achievements to date

- As of June 2017, we have received a breakdown of scoring for **22 practices*** that have achieved NCQA 2014 Level III Recognition and Planetree Bronze Recognition
- Of these, **none** have achieved CT AMH Designation

*Please note that to date, 63 practices have received PCMH Level II or III recognition. The 22 practices represent a subset of the 63

Status Update- AMH CT-Specific Standards

- Std 2 C – Cultural and Linguistic Appropriate Services. **(All passed)**
- Std 2 A4 – Collaborating with the patient/family to develop/implement a written care plan for transitioning from pediatric care to adult care. **(All passed)**
- Std 3 C7 - Mental health/substance use history of patient and family. **(1 failed)**
- Std 3 C8 - Developmental screening using a standardized tool. **(All Passed)**
- Std 3 C9 - Depression screening for adults and adolescents using a standardized tool. **(7 failed)**
- Std 4 A1 – Behavioral health conditions. **(All passed)**

Status Update- AMH CT-Specific Standards

- Std 4 B1 – Incorporates patient preferences and functional/lifestyle goals. **(4 failed)**
- Std 4 C5 – Assesses response to medications and barriers to adherence for more than 50 percent of patients and dates the assessment. **(3 failed)**
- Std 6 A4 – Performance data stratified for vulnerable populations (to assess disparities in care) **(All failed)**
- Std 6C – Measure Patient/Family Experience. **(All passed)**
- Std 6 C3 – The practice obtains feedback on experiences of vulnerable patient groups. **(All passed)**

AMH Program Reflection & Next Steps

- CCIP aims to address two of the components practices struggled with in the AMH Program:
 - Data stratification to identify disparities
 - Standardized depression screening for adults (along with anxiety, trauma, substance use)
- Despite extensive recruitment efforts by the PMO and Qualidigm, **enrollment has declined**
- **PMO is proposing to reallocate remaining AMH funds** to support critical investments related to community integration and population health
 - Prevention Service Initiative
 - Community Health Worker technical assistance for CCIP participants

Questions